

## **QUALITY POLICY**

The objective of Antalya Alanya Otoyolu İnşaat Yatırım ve İşletme A.Ş is to fulfill the requirements and expectations of the stakeholders, perform the responsibilities and obligations towards the society, environment and employees and continuously improve the service quality. In accordance with these objectives, the provisions stated hereinbelow are stipulated;

- Adopting and embracing the fundamental principle of offering quality production and/or service rendering and performing customer-oriented endeavors in the entire projects to be accomplished, creating optimum customer satisfaction,
- Creating a positive impact for the society and the world with a holistic sustainability approach
  in the entire areas of operation and literally everywhere in where endeavors are performed
  with the awareness of environmental and societal responsibilities through the strategic
  aspect,
- Fulfilling the obligations and liabilities abiding by the national and international standards, the
  entire legal and other terms by closely following and adopting the entire innovative
  developments applicable in the sector,
- Continuously improving the quality of the Quality Management System performance and the works undertaken by blending and incorporating the information and experiences with the outcomes achieved,
- Ensuring the employees to act with the mutual responsibility awareness and conscious in our endeavors and operations with respect to quality; raising and enhancing the quality awareness of the employees, stakeholders as well as the society,
- Sustaining and maintaining the competitive edge in accordance with the objectives and goals;
   ensuring that the corporate policies, mission, vision, values and the Quality Management
   System is to be acknowledged, adopted and continuously improved at all levels,
- Ramping up and enhancing the productivity by adopting the modern operating and management cognizance and institutionalizing information and experiences,
- Mastering and developing cutting-edge technologies in the entire sectors operated for acting as innovator and pioneer and competing with the information and system superiority,
- Maintaining the employee quality and satisfaction at optimal levels by continuously investing
  in employees and employing employees of high qualifications and competence acting with
  the awareness of the fact that human source is the most precious asset of Antalya Alanya
  Otoyolu İnşaat Yatırım ve İşletme A.Ş.

General Manager
Alper ALEMDAROĞLU